

Comparative study - hairdressers in EU

Risk Assessment in SME

- Comparative study on risk assessment in small businesses in Europe: hairdressers, bakers, butchers, florists, shoe repair shops
- Commissioned by the Dutch Ministry of Economic Affairs and sectors - in collaboration with the Ministry of Social Affairs
- Tailor-made approach to reduce the regulatory burden caused by the documented risk assessment, giving the business community the space it needs to be able to do business

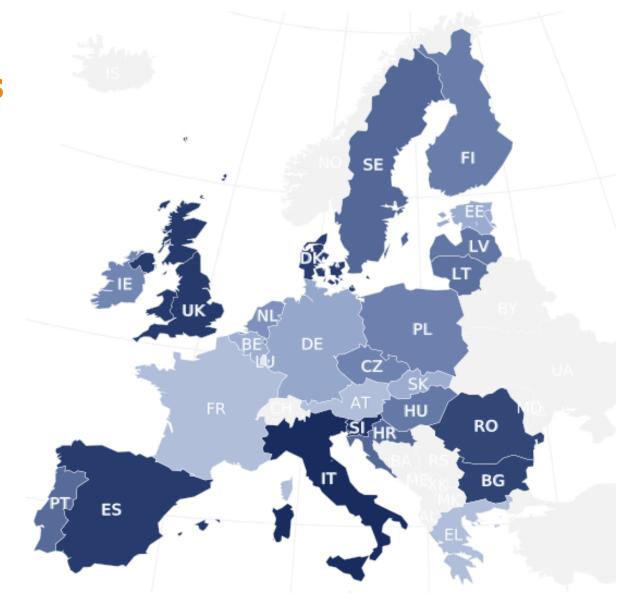
Objectives of the comparative study

- Identify how EU risk assessment rules are incorporated into other countries' legislation
- Identify where and how this differs from the Dutch transposition
- Consider whether and with which adjustments and/or measures the regulatory burden in the Netherlands with regard to risk assessment can be reduced, without losing the protection of employees

Examples of good practices HOW TO

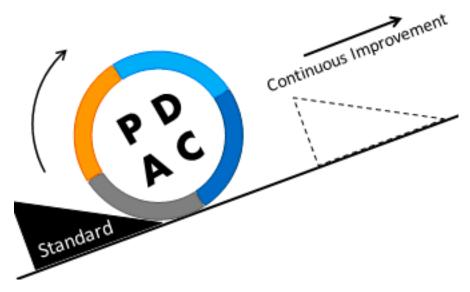


Countries



Risk Assessment 89/391/EG

- Art 6 Employer needs to assess the risks for the workers and takes appropriate preventive measures
- Art 9 Both must be made in a documented form



The EU directive must be transposed in national legislation

Transposition of legislation

- All countries have transposed both articles 6 and 9 in their legislation
- Exemptions

- Goal directed OSH directives
- Employers can decide how to manage the implementation in practice
- Governmental and market driven support

Implementation

- 1st phase: Information by governments, public administrations – guidance notes, checklists
- HSE (UK), INRS (F), INAIL (IT), ...
- 2nd phase: Branch-related guidance notes and checklists (government and branches)
- 3rd phase: Online interactive tools





REEKS SOBANE-STRATEGIE

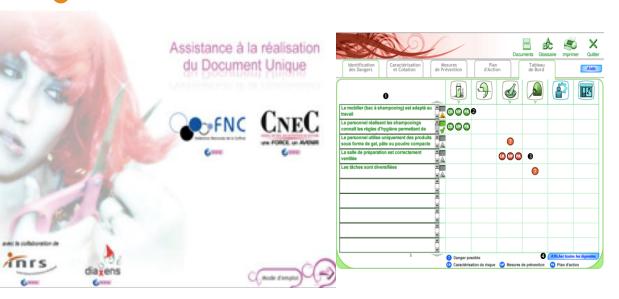
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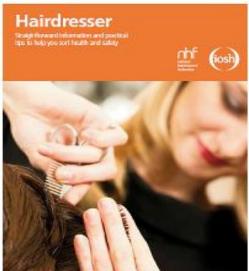


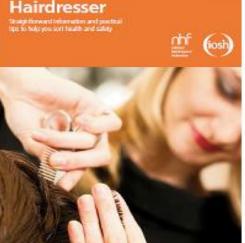
Breng hier de algemene beoordeling van de rubrieken aan,













Example risk assessment for a hairdressing salon

Setting the scene

The salon owner carried out the risk assessment in their business, which employs eight staff, working a variety of full- and part-time shifts.

The salon is open from 10:00 am to 8:00 pm, six days a week. The premises consist of the salon, a stock room and a staff room with chairs, a kettle and a fridge.

Important reminder

This example risk assessment is to show you the kind of approach a small business can take. Use it as a guide to think through the hazards in your salon and the steps you need to take to control the risks. It is not a generic risk assessment that you can just put your company name on and adopt wholesale without any thought. That would not satisfy the law – and would not be effective in protecting people.

Every business is different - you need to think through the hazards in your premises and the controls you need for yourself.

 looked at HSE's Essentials of health and safety at work publication, to learn where hazards can occur, 'A Guide to the Health and Safety of Salon Hair Products provided by her supplier, and HSE's 'Bad Hand Day web pages on dermatitis:

How was the risk assessment done?

1 To identify the hazards, the salon owner

assessment (www.hse.gov.uk/pubns/indg163.pdf).

- walked around the salon, the stock room and all other areas, noting things that might pose a risk and thinking about what was in the HSE guidance. Occasional activities, such as receiving deliveries and stacking stock, were also taken into account: talked to the staff to about health and safety issues and
- concerns in the salon:
- looked at the accident book, to understand what has previously resulted in incidents.

The manager followed the quidance in Five steps to risk 2. The owner then wrote down who could be harmed by

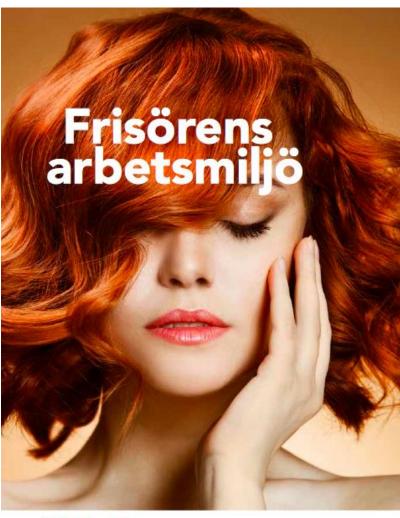
- 3 For each hazard, the owner wrote down what controls if any, were in place to manage these hazards. She then compared these controls to the guidance she had read. Where existing controls were not good enough, the owner wrote down what else needed to be done to
- 4 Putting the risk assessment into practice, the owner discussed the findings with staff and pinned the risk assessment up on the notice board for all staff to see.
- 5 The owner decided to review and update the risk assessment every year, or straightaway if major changes happened at the salon

With thanks to the National Hairdressing Federation, Habia, Jackle Hewson at Wella Professionals and Ann Seviour, Occupationa Health and Safety Officer, Guildford Borough Council, for their help in developing this example risk assessment



Example risk assessment: Hairdressing salor













SALUTE E SICUREZZA DEGLI ACCONCIATORI:

indicazioni per la valutazione dei rischi secondo il modello delle procedure standardizzate





RISCHI PER LA SICUREZZA				
FATTORE DI RISCHIO	FASI LAVORATIVE	FASCIA DI RISCHIO	MISURE DI PREVENZIONE	
Ambienti di lavoro: spazi inadeguati, ingombri delle vie di circolazione, assenza di vie e uscite di emergenza, rischio scivolamento e caduta.	Tutte	\odot	Mantenere sgombri e puliti i passaggi e prevedere la presenza di vie e uscite di emergenza. Il pavimento non deve essere sconnesso, né presentare spragenze, deve avere superfice antischucciolevolle informazione e formazione del lavoratori.	
Uso di attrezzature di lavoro	Messa in piega	=	Verificare periodicamente l'integrità del cavi de phon, celle passità, ecc. e sostilare quelle eventualmente la relettric damegiato a cosperti. Se l'accionato del cavi del	Gli de pro isc di ve di ve l'irr qui (pt sti du us ac zo zo en l'irr qui ve di
Impianto elettrico	Tutte	<u> </u>	Sottoporre a controlli e verifiche periodiche l'impianto elettrico	
prolungate nel tempo	Tutte	8	Introdurre sgabelli per gli operatori, organizzare pause regolari, posizionare i lavabi predisponendo spazio sufficiente per permettere all'operatore di stare vicino alla testa del cliente. Informazione e formazione dei lavoratori.	
Rischio di ferite da taglio a mani o altre parti del corpo per l'uso di rasoi e forbici	taglio	<u> </u>	Lo smaltimento degli strumenti da taglio monouso deve avvenire in appositi contenitori rigidi.	



Bienvenido a Prevencion10.es

Prevencion10.es es un servicio público gratuito de asesoramiento en prevención de riesgos laborales, desarrollado por el Ministerio de Empleo y Seguridad Social. Esta plataforma está dirigida a dos grandes colectivos:

- · Las empresas de hasta 25 trabajadores, que podrán realizar la autoevaluación de sus riesgos y cumplir con las obligaciones de la Lev de Prevención de Riesgos Laborales.
- · Los trabajadores autónomos, que podrán conocer cuáles son sus obligaciones y derechos en materia de prevención de riesgos laborales y coordinación de actividades empresariales.

¿Cómo puedo utilizar Prevencion10.es?



USUARIO REGISTRADO

- Quiero gestionar la actividad preventiva en mi empresa o en mi trabajo como autónomo.
- Quiero que la plataforma quarde mis datos y documentos con garantías de confidencialidad.
- Ouiero poder actualizar. cuando los necesite, mi evaluación de riesgos y el resto de documentos.



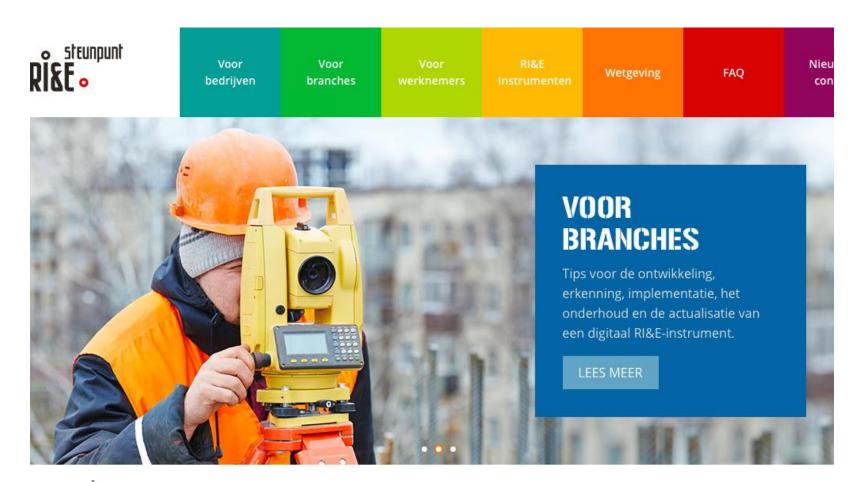
USUARIO INVITADO

- · Quiero gestionar la actividad preventiva en mi empresa o en mi trabajo como autónomo.
- Quiero usar la plataforma de forma anónima, aunque no me guarde los documentos generados.
- Ouiero imprimir o quardar los documentos en mi ordenador, aunque tenga que repetir todo el proceso cuando desee actualizarlos.



VISITA VIRTUAL

Quiero acceder al tutorial que describe, de forma detallada, la manera de utilizar las distintas herramientas y funcionalidades existentes en Prevencion10.es.





Implementation aids

- Expert assistance
- Goal oriented thus knowledge is needed
- Free vs invoiced service (A, DE, ES)
- Financial incentives
- Reduced insurance premiums (IT)
- No need to consolidate the RA via certified expert (NL)
- Simplification, standardised models (IT, ES)

Implementation difficulties: survey

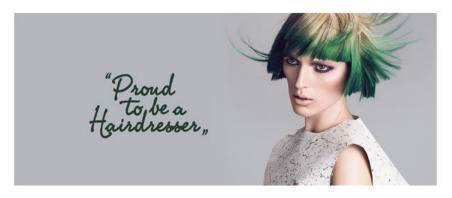
HOW

- Netherlands and Belgium (Flanders)
- Online survey
- Branch organisations ANKO (NL), UBK/UCB (B), Coiffure.eu
- Telephone interviews

WHAT

- Awareness of risk assessment
- Application in practice
- Support measures







Risicoanalyse

Onderzoek naar de knelpunten van de risicoanalyse / RI&E (risico inventarisatie & -evaluatie)

Momenteel worden kapper-werkgevers uit een aantal Europese landen bevraagd over hun ervaring met het invullen van de risicoanalyse. Is de risicoanalyse gekend? Hoe wordt ze gebruikt? Zijn er problemen bij de invulling? Wat kan verbeterd worden?

Alle input is waardevol! De resultaten worden na afloop gedeeld.

Invullen is anoniem en kost 5 minuten tijd.

KLIK HIER VOOR DE VRAGENLIJST

Enquete RI&E

23-02-2017

Als werkgever dien je zorg te dragen voor een gezonde en veilige werkplek. Met behulp van de branche RI&E worden risico's voor de werknemers in kaart gebracht, waarna gepaste maatregelen worden genomen. Als werkgever ben je verplicht om je werknemers te informeren over risico's op het werk en je werknemers op te leiden zodat veiligheidsinstructies juist worden toegepast.



Om na te gaan op welke manier de RI&E wordt uitgevoerd is een enquete opgesteld door STeunpunt RI&E. Naar aanleiding van deze resultaten wordt geprobeerd de regeldruk rond de RI&E te verminderen. Vul de vragenlijst in.

prevent:

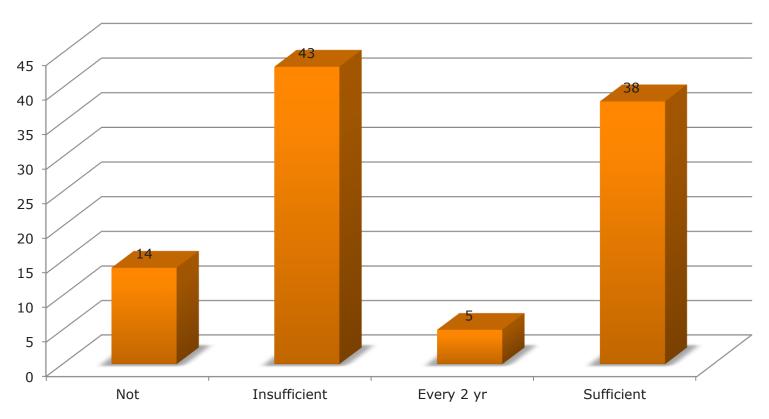
Terug naar het nieuwsoverzicht

- Are you aware of the risks and their
- assessment?

79% yes

Do you assess the risks?

Assessment of risks





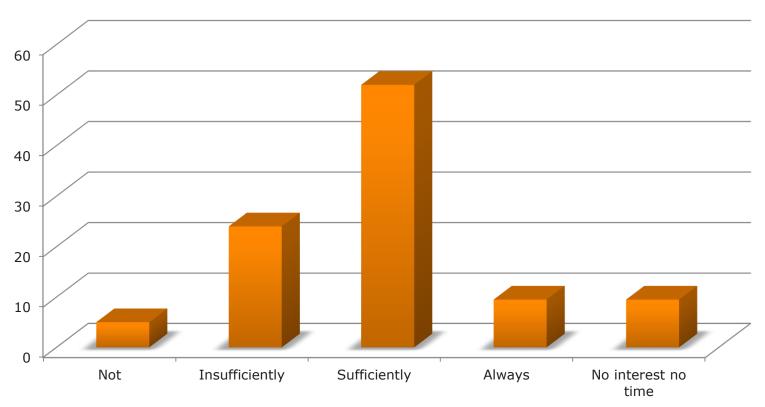
Do you assess the risks?

43% sufficiently

- Europe 5-9 employees: 70% regularly assessment
- Europe 5-9 employees: 93% documented in written form (Esener survey 2014)
- 42% of hairdressers indicated that the combination of RA with day-to-day tasks and the high administrative burden is not feasible

Do you implement measures after RA?

Implementation of preventive measures





Do you implement measures after RA?

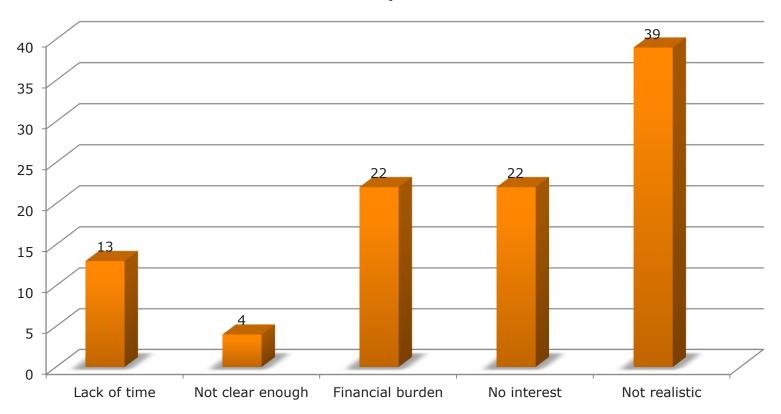
• 59% addresses the main risk factors and removes bottlenecks to ensure "workable work"



Reasons for lack of preventive

measures

Reasons for lack of preventive measures



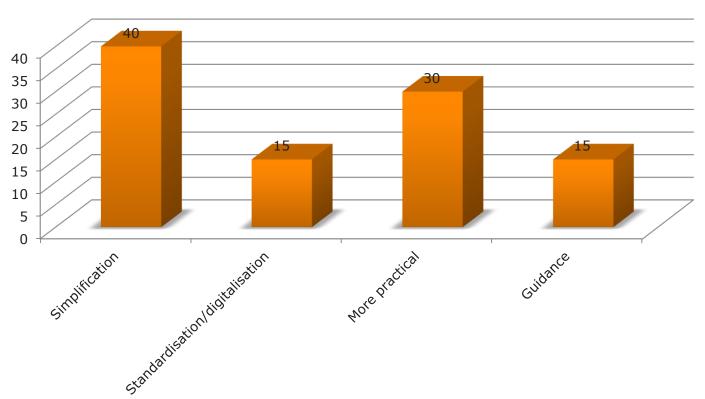


- Reasons for lack of preventive
- measures
 - •39% Proposed measures are not realistic
 - •22% High cost
 - •22% No interest
 - 13% Lack of time
 - 4% Measures are not clear enough
 - The hazards and risks are already known anyway
 - There are no major problems
 - The procedure is too burdensome
 - The necessary expertise is lacking (Esener 2014)



What would be helpful?

Facilitation of implementation





What would be helpful?

- •40% Simplification "Light" version
- 30% Practice-oriented measures Easy to use
- 15% Use of standardised/digitalised tool Branch-oriented
- 15% Guidance in implementation

"The knowledge of the legislation, explanation and guidance of the many rules and practical experience" are experienced as useful when calling in expert help.

"Other eyes see other things"



- What is needed according to branch
- organisations and experts

A safe and healthy environment

- Entrepreneurs see it as their responsibility to provide a safe and healthy and therefore motivating environment.
- Suitable personnel are becoming increasingly scarce, which means that healthy working conditions can be a strategic factor
- OSH can also be a key concept in terms of image and thus attracting customers and maintaining and increasing the turnover and growth of the company

- What is needed according to branch
- organisations and experts

Simplified and trade specific tools

- The documented RA requires an effort from the entrepreneur, in time and also financially
 - Cost for external assistance
 - Dependency
 - No learning moment
- Administrative costs can be reduced
 - by working with **templates** that have already been partially completed in the branches with common risks
 - the **simplified** documents (Italy) are also highly appreciated in the sectors



Keywords

Knowledge promotion

- OSH risks in the business and how to evaluate
- Prevention measures and how to apply

Control of costs

- Purchase of expertise
- Initiatives for support and assistance
- Branch-oriented tools: online interactive tools



Developments Europe

- Communication from the Commission COM(2017) 12 final :
- Supporting compliance by microenterprises and SMEs
- Exchange best practices (financial incentives, digital tools)
- Calls on Member States to fully the use of web-based risk-assessment tools in their legal systems
- OiRA
- No exemptions

